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Bib Data Sheet

CONFIRMATION NO. 9174

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|------------------------------------|---|---------------------|--|---|
| SERIAL NUMBER 09/896,254 | FILING DATE 06/29/2001 RULE | CLASS 705 | GROUP ART UNIT 2464 3628 | ATTORNEY DOCKET NO. YOR920010334US1 |
|------------------------------------|---|---------------------|--|---|

APPLICANTS

Joseph L. Hellerstein, Ossining, NY;
Gautam Kar, Yorktown Heights, NY;
Alexander Keller, Mamaroneck, NY;
W. Nathaniel Mills III, Coventry, CT;
John F. Morar, Mahopac, NY;

** CONTINUING DATA *None nm* *****

** FOREIGN APPLICATIONS *None nm* *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 08/17/2001

| | | | | |
|--|-------------------------------|----------------------------|---------------------------|--------------------------------|
| Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no | STATE OR COUNTRY NY | SHEETS DRAWING 6 | TOTAL CLAIMS 39 | INDEPENDENT CLAIMS 4 |
| 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance <i>nm</i> | | | | |
| Verified and Acknowledged Examiner's Signature _____ Initials _____ | | | | |

ADDRESS

RYAN, MASON & LEWIS, LLP
90 Forest Avenue
Locust Valley, NY 11560

TITLE

Automated service level management in financial terms

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|------------------------------------|---|---|
| FILING FEE RECEIVED 1262 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit |
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